

IMPORTANT MESSAGE

California Department of Public Health Immunization Branch Vaccines for Children (VFC) Program 850 Marina Bay Parkway Richmond, CA 94804 Toll Free Phone: 877-2GET-VFC (877-243-8832)

Toll Free Fax: 877-FAXX-VFC (877-329-9832)

December 8, 2011

VFC Call Center Operations and Holiday Shipping Schedule December 2011/January 2012

Dear VFC Provider,

The VFC Program Office will be closed during the following dates in December 2011 and January 2012. Please ensure that this notice is posted in a visible place in your practice.

- Monday and Tuesday December 12-13, 2011 (Staff Training)
- Monday December 26, 2011 (Christmas Holiday)
- Monday January 2, 2012 (New Year's Holiday)
- Monday January 16, 2012 (Martin Luther King Jr. Day)

Holiday Vaccine Shipment Schedule

VFC's National Vaccine Distributor, McKesson Specialty, and Merck (varicella vaccines shipments) will not ship VFC-supplied vaccines during the following days:

• December 20, 2011 thru January 2, 2012

Routine deliveries of VFC vaccines will resume on Tuesday, January 3, 2012 after the New Year's holiday.

Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during holiday closures.

For any ordering or delivery questions, please call a VFC Customer Service Representative at (877) 243-8832 or visit us at our website: www.eziz.org.