

## IMPORTANT MESSAGE

California Department of Public Health Immunization Branch Vaccines for Children (VFC) Program 850 Marina Bay Parkway Richmond, CA 94804 Toll Free Phone: 877-2GET-VFC (877-243-8832)

Toll Free Fax: 877-FAXX-VFC (877-329-9832)

March 23, 2016

## VFC Customer Service Center Closed for Cesar Chavez Holiday

Dear VFC Provider,

The VFC Program Customer Service Center will be closed for the Cesar Chavez Holiday on **Thursday, March 31, 2016**.

Vaccine orders can still be submitted online during call center closures. Normal business hours will be resumed after the Holiday.

## TIP:

Upon order submission, please allow up to 15 business days for the processing and delivery of your vaccine request. Make sure to place your vaccine request with sufficient inventory on hand (3 weeks recommended).

You may reach a VFC Customer Service Representative at (877) 243-8832, Monday through Friday from 9am to 5pm.