

# State of California—Health and Human Services Agency California Department of Public Health



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TO: California Vaccines for Children (VFC) Providers

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Center for Infectious Diseases

Division of Communicable Disease Control, Immunization Branch

SUBJECT: 2023 VFC Recertification

# Key takeaways from this letter:



- ✓ By January 31, 2023, please complete all steps in the VFC Recertification process, including completing the required lessons on EZIZ.
- ✓ Not completing VFC Recertification will result in suspension of vaccine ordering and eventual termination from the VFC Program.

Thank you for participating in the Vaccines for Children (VFC) program. Your continued participation ensures that vulnerable children maintain their access to necessary vaccines, even during the COVID-19 pandemic.

#### **BACKGROUND**

Annual Recertification and Training is a federal requirement to maintain active status in the VFC Program and receive publicly purchased vaccines. All public and private providers must recertify their enrollment yearly. New providers that enrolled prior to December 2022 will also be expected to complete 2023 VFC Recertification. Not completing the 2023 VFC Recertification process will result in suspension of vaccine ordering privileges and eventual account termination from the VFC Program.

Through Recertification, providers agree to comply with current VFC Program participation requirements, update key practice information, and provide updated patient estimates of all children (both VFC-eligible and privately insured patients) in the practice who will be receiving immunization services in the coming year. The VFC Program then verifies that your practice meets eligibility criteria for continued enrollment and has a current and valid California medical license to prescribe and administer vaccines.



#### **SUBMIT 2023 VFC RECERTIFICATION BY JANUARY 31, 2023**

The 2023 VFC Recertification form will be available in your MyVFCVaccines account starting Tuesday, December 27, 2022. Submit your completed Recertification by Tuesday, January 31, 2023. Not completing Recertification will lead to lapses in vaccine order processing or account termination. Once submitted, Recertification will be valid through 2023.

#### 2023 RECERTIFICATION PROCESS

# Step 1 - Ensure Your VFC Account is in Good Standing

Only providers with active accounts in good standing with the VFC Program will be able to access the 2023 VFC Recertification form.

Providers who have outstanding mandatory corrective actions will be unable to access the Recertification form until the corrective actions have been resolved. Please contact your <u>VFC Field Representative</u> for more information.

# Step 2 – Gather Your Information Using the VFC Recertification Worksheet

Utilize the <u>2023 VFC Recertification Worksheet</u> to gather information before beginning the Recertification process.

# Step 3 – Complete the VFC Program's 2023 Educational Requirements

Every California VFC Provider must first complete federal VFC educational requirements for the practice in order to access and complete 2023 VFC Recertification. The training modules are now available on the EZIZ.org training page. There are four lessons, in addition to a review and acknowledgement of the Vaccine Management Plan and the VFC Provider Operations Manual. Any lessons that were completed prior to December 1, 2022 will not count toward credit for 2023 Recertification. Providers cannot begin to recertify until training has been completed by all key practice staff. Keep in mind that staff will need to set aside a couple of hours to complete all required lessons.

TIP: Individual users can link themselves to a PIN when logged in to their EZIZ training page. Click on "Edit Profile" to update information. Providers can also view a list of users associated with their PIN and their lesson completion dates. To access this feature, login to your <a href="MyVFCVaccines">MyVFCVaccines</a> account and click on "EZIZ Training Accounts Linked to PIN."

#### Test-Out Option:

• If you took the lessons previously with a passing score and also received a passing score on this year's Pre-lesson Check, you will have the option to skip the lesson (test-out) or take it again to refresh your knowledge.

Refer to the table below for the required lessons for each key practice staff:

			Key Practice Staff			
√= Required Lesson		When to Start Lesson	Vaccine Coordinator	Backup Vaccine Coordinator	Provider of Record	Provider of Record Designee
Lessons	VFC Program Requirements*	12/1/2022 or later	✓	✓	✓	✓
	Storing Vaccines*	12/1/2022 or later	✓	✓	✓	✓
	Monitoring Storage Unit Temperatures*	12/1/2022 or later	✓	✓	✓	✓
	Conducting a Vaccine Inventory*	12/1/2022 or later	✓	✓	Encouraged	Encouraged
Review & Acknowledge	Provider Operations Manual	12/1/2022 or later	✓	✓	<b>✓</b>	<b>✓</b>
	Vaccine Management Plan	12/1/2022 or later	✓	✓	✓	<b>✓</b>

<sup>\*</sup>Test-out option available

# Step 4 – Log in to the VFC Recertification Form

Log in with your practice's VFC PIN and ZIP Code to your <u>MyVFCVaccines</u> account and click on the "Submit Recertification Form" button.

# **Step 5 – Review Your VFC Practice Profile**

Your VFC Practice Profile page displays useful information about your practice's participation in the VFC Program during the past calendar year, including your:

- Current practice volume and order frequency
- Total vaccine doses ordered, expired, wasted, and spoiled
- 2022 VFC patient estimates
- Comparison of vaccines administered with target usage
  - This summary is based on your clinic's reported vaccine usage from January through December 2022 and allows you to see your practice's compliance with the administration of all recommended vaccines by the Advisory Committee on Immunization Practices (ACIP) to VFC-eligible patients in your practice.
  - Note that these targets are based on the use of certain vaccines and compared against other ACIP recommended vaccines. The purpose is to help providers identify if certain vaccines are being used more or less frequently than others.

The link to your Practice Profile is available on your MyVFCVaccines account. Print and review with clinic staff.

# Step 6 - Verify and Update Your Practice Information

Most fields in the Recertification form will be pre-populated with the information the VFC program has on file. Review and update the following information as necessary:

- Practice information (Registry ID, delivery days and times, etc.)
  - New! For 2023 VFC Recertification, you are required to provide your Registry (CAIR or RIDE/Healthy Futures) ID. Only a single Registry ID is allowed to be entered per VFC PIN. The Registry ID in the VFC Recertification Form must be registered at the same location as the VFC PIN. If there are multiple Registry IDs associated with your practice, select the Registry ID that holds the greatest amount of VFC vaccine inventory, or VFC-eligible patients. For CAIR questions, please contact the CAIR Help Desk at 800-578-7889, or CAIRHelpdesk@cdph.ca.gov. For RIDE/Healthy Futures questions, please contact their Help Desk at 209-468-2292, or support@myhealthyfutures.org.
  - Similar to last year, we will be collecting your <u>COVID ID</u> if your practice is participating in a COVID Vaccine Program. It can be between 10 to 17 alphanumeric digits (e.g., CA123B1234, or CA1234567B12345). If you participate in one of the federal COVID vaccine programs, your COVID Provider ID may look different (e.g., IH1234567, or HR1234567). If you need assistance locating your COVID ID, contact the COVID Provider Call Center at (833) 502-1245.
- **Key practice staff** (only training accounts associated with your VFC PIN who have completed the required EZIZ training lessons will display).
- Vaccine storage unit and temperature monitoring equipment used to store federally-purchased vaccines (VFC and 317/VFA). Update data logger calibration, add new vaccine storage units or remove old units.
- Estimates of <u>all</u> children (both VFC-eligible and privately insured patients) to be immunized in the coming year. Update the data based on immunization registry usage reports, Electronic Health Record (EHR) usage reports, VFC usage logs, billing information, or other sources.
- Health care providers in the practice with prescription-writing privileges who will be administering VFC-supplied vaccines
  - Health care provider medical licenses will be validated electronically.
  - Enter your name as it appears on the medical license. Do not include middle name, middle initial, or title (e.g., MD, DO, etc.).
  - VFC Providers with unverifiable licenses will be requested to contact the VFC Customer Service Center with correct information in order to complete the recertification process.
  - You can verify that you have the correct license numbers through the California Department of Consumer Affairs website: <a href="https://www.breeze.ca.gov/datamart/loginCADCA.do;jsessionid=6CAB34DB1E80CDCA5D0ACE1A8331DB20.vo19">https://www.breeze.ca.gov/datamart/loginCADCA.do;jsessionid=6CAB34DB1E80CDCA5D0ACE1A8331DB20.vo19</a>.

# **Step 7 – Review Provider Agreement and Provider Agreement Addendum**

The Provider of Record must review and electronically acknowledge compliance with all items outlined in the 2023 VFC Provider Agreement and the 2023 CA VFC Program Provider Agreement Addendum displayed on the Recertification form. The provider's electronic signature acknowledges agreement with all current VFC Program requirements and that the provider has the capacity to order, receive, store, manage, and administer publicly purchased vaccines. The provider signing the VFC Provider agreement and its Addendum on behalf of a multi-provider practice must have the authority to sign on behalf of the entity.

# Step 8 – Submit the 2023 VFC Recertification Form

Once the 2023 VFC Recertification form has been submitted, the system will send an email confirmation to all key practice staff, including the person submitting the on form. A copy of the submitted form is available via the MyVFCVaccines account.

#### 2023 VFC REQUIREMENTS AT A GLANCE

Refer to the <u>2023 Program Participation Requirements at a Glance</u> (IMM-1240) for a current summary of California's VFC Program requirements, what is new for 2023, and resources available to help practices meet these requirements. Please print and share with relevant clinic staff.

If you have any questions about the recertification process, please contact the VFC Program at 877-2GET-VFC (877-243-8832).

#### Enclosures:

2023 Program Participation Requirements at a Glance (IMM-1240)

2023 VFC Provider Agreement (IMM-1241)

2023 VFC Provider Agreement Addendum (IMM-1242)

2023 VFC Recertification Frequently Asked Questions (FAQs) (IMM-1245)

2023 VFC Recertification Process (IMM-1277)

2023 VFC Recertification Worksheet (IMM-1207)