

IMPORTANT MESSAGE

California Department of Public Health Immunization Branch Vaccines for Children (VFC) Program 850 Marina Bay Parkway Richmond, CA 94804 Toll Free Phone: 877-2GET-VFC (877-243-8832)

Toll Free Fax: 877-FAXX-VFC (877-329-9832)

December 1, 2014

VFC December & January Call Center Operations & Shipping Schedule

Dear VFC Provider,

The VFC Program Office will be closed on the following days in December and January:

- Tuesday-Wednesday, December 2-3, 2014 (All-Staff Meeting)
- Thursday, December 25, 2014 (Christmas Holiday)
- Thursday, January 1, 2015 (New Year's Day)
- Monday, January 19, 2015 (MLK Holiday)

Vaccine Orders

Orders will continue to be received during the program closures. Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during holiday closures.

Holiday Vaccine Shipment Schedule

VFC's National Vaccine Distributor, McKesson Specialty, and Merck (varicella vaccines shipments) will not ship VFC-supplied vaccines during the following days:

• December 19, 2014 through January 2, 2015.

Vaccine deliveries will resume the week of January 5, 2015.

For any ordering or delivery questions, please call a VFC Customer Service Representative at (877) 243-8832 or visit us at our website: www.eziz.org.

Are you not receiving VFC's emailed program letters and communications? Visit our website at www.eziz.org and log into MyVFCVaccines to check your email address. Also be sure to check your spam folder!